



The Best Polished Casual Restaurant in the World

We see a lot of lists with the Best Restaurants in the World and they are always fine dining restaurants which play to limited, elite clientele. The more popular restaurants by guest traffic never make these lists. We like restaurants that please a lot of guests, so here is our nominee for the best of this category:



Tickets, Barcelona, Spain

It helps if you come from the food pedigree of being #1 in the Best Restaurants in the World category. This restaurant does, and it hails from the Adria family of El Bulli fame (formerly #1 on the list), but what greets you at Tickets is fun and great food without pretention. Carrying out the Tickets theme, you are greeted by a highly personable greeter in a theater uniform complete with hat at a ticket window.

The seating is table or counter, but all placed among five Food & Beverage stations staffed by chefs. You watch food craft at its best, not in an "open kitchen" at one side of the dining room, but surrounding you...you lean over and talk to the chefs.

Then comes the food...flavor and texture adventures in every bite of their modern tapas. Add some reasonably priced, good Spanish wines, professional Polished Casual service with exceptional food knowledge and an \$80 bill for two...you get the best polished casual restaurant we have seen anywhere in the world.



NBA Play, Shanghai, China

Coming to Shanghai at the end of 2015 is a Family Entertainment Center style facility that transports its guests into the world of the NBA. The facility will offer a range of NBA focused experiences including: basketball courts, an arcade, interactive game experiences, kids play areas, retail, dine 'n dunk café and party rooms. Fessel is excited to be working on concept development and business planning for this new project.

Doha Oasis, Qatar

The Doha Oasis project consists of three primary elements: an extreme luxury hotel (seven-star level) with luxury apartments, a retail mall with luxury retailers and a theme park in the center of the retail mall with all three elements to be built over four levels of underground parking. Fessel is pleased to be master planning this exciting new venture.



Brookside Golf Club, Pasadena, CA

Located in the shadows of the San Gabriel Mountains adjacent to the world famous Rose Bowl, the City of Pasadena's beautiful Brookside Golf Club offers panoramic views of the surrounding San Gabriel mountains, manicured greens, and fairways lined with mature, majestic eucalyptus, pines and oaks. Fessel is fortunate to be able to conceptually master plan food service and catering for this premiere Pasadena Golf Club.

The Stafford, London, UK

Located in the heart of London near Buckingham Palace, this 5 star luxury hotel celebrated its 100th anniversary in 2012. Fessel was fortunate and proud to have conducted conceptual planning and business analysis to bring guests additional special food moments for this century old jewel of London.



Fessel International is a Food Service consulting firm specializing in Restaurant, Hospitality and Theme Park Industries. Our expertise includes:

- ✓ Master Planning of Restaurants for Major Projects
- ✓ Strategic Business Planning
- ✓ Concept Development
- ✓ Marketing Research
- ✓ Restaurant Business Planning
- ✓ Operational Analysis

And the #1 Most "Yelped" About Restaurant is...

Bottega Louie, 700 South Grand Ave., Los Angeles, CA

With over 10,000 reviews on Yelp and 4 out of 5 stars, Bottega Louie is Yelp's #1 most "Yelped" about business and the #2 most Instagrammed restaurant in America. It garners 4.5 out of 5 stars on TripAdvisor and with a Zagat rating of 24, Bottega Louie delivers on great food, a fun, vibrant atmosphere and good service. Bottega Louie is a 255 seat, Italian restaurant with gourmet market, French patisserie and full bar service set inside a 100 year old historic Brockman building in downtown L.A. The restaurant opened in 2009 and serves approximately 15,000 guests every week. Among guests favorite picks are the pizza, Portobello fries, smoked salmon benedict, famous macarons, chocolate soufflé and the beignets. No reservations are taken, so be prepared to wait.

